



GBS RX ADVANTAGE

# Smart Pharmacy Access Program

Brand Name and Specialty Prescriptions For Less. Delivered to Your Front Door.

## Frequently Asked Questions

### > What is Smart Pharmacy Access Program?

The Voluntary Prescription Savings Program allows the employer and members to save between 30 % to 50 % off brand- name medications through mail-order shipping from US Domestic and International pharmacy partners through GBS Rx Advantage. While this program is not mandatory, every effort is being made to help reduce prescription costs.

### > Is there a copay for prescriptions filled through your company?

There are no copays charged to participants. The high program savings allows the employer to offer the program at no charge to members.

### > How do I enroll in the Smart Pharmacy Access Program?

You will receive an email from HR introducing the program which will include information for GBS Rx Advantage. You may also receive an email from GBS Rx Advantage with an intake form to be completed.

### > What medications are included in the program?

Brand-name oral medications as well as a few select brand- injectables, brand- antidiabetic meds and brand-inhalers. Controlled substances are not eligible for this program . If you are on the High Deductible plan, restrictions may apply.



> **Can you transfer my prescription from my local US pharmacy as I may have refills there?**

No. Since some of the pharmacies are located outside of the United States they are unable to transfer prescriptions from US pharmacies. However, you can call your doctor's office and ask them to directly fax a new prescription to the Canadian pharmacy. If you prefer, GBS Rx Advantage can also contact your doctor's office and ask them to fax us a new prescription for you. Please note that doctor's offices can take up to 3 -5 business days to respond to our requests for new prescriptions, so it may be quicker for you to contact them.

> **How long will it take to receive my medication through the International pharmacy network?**

It takes 2 to 3 days to verify your prescription and have it certified by a international physician. It will take between 7 to 14 days for your order to be processed and shipped to you, this is assuming we receive all documentation. We strongly recommend that you keep at least a 30-day supply of your medication on hand because of delays that may occur in shipping or from any delays in receiving information from you or your physician.

> **How is my medication shipped from the International pharmacy?**

Medications are shipped from Canada, United Kingdom, or Australia via USPS expedited shipping. Orders are sent Monday through Thursday. Insulin and refrigerated medications are shipped in coolers which are cold- chain certified. Refrigerated Specialty medications shipped in state-of-the-art coolers will need to be returned to the pharmacy. A prepaid return label is included for easy pickup.

> **How many months' supply of medication can I receive?**

You can receive a maximum of a 3 -month supply of each of your medications. Your prescription should be valid and include the amount of medication you are looking to receive. If the prescription is for more than a 3-month supply, then we can send refills automatically, when the time arrives.

> **How is my privacy handled?**

Licensed International Pharmacies in Canada, United Kingdom, and Australia are required by law to follow the Personal Health Information Act (PHIA) of Manitoba and maintain HIPPA compliance accordingly.

> **Where can I find more information about this program?**

For more information regarding this program, please call GBS Rx Advantage at 801-819-7745 or email [GBSrxAdvantage@gbsbenefits.com](mailto:GBSrxAdvantage@gbsbenefits.com).

