

Contents

Menus	2
Home Page and Tool Bar	3
Client Header	4
Navigation Buttons	4
Navigation Shortcuts	5
Understanding Fields in UWITS	5
Tables	7
In Progress Activities	7
Changing a Password	8
Method 1. Password Both Known and Not Expired	8
Method 2. Forgotten or Expired Password	9
Getting Started with Multifactor Authentication	11

Menus

UWITS screens are connected to a menu. The UWITS Main Menu (also called the Navigation Pane) appears at the left of the screen. The menu has several levels. Each menu option allows the user to navigate to specific screens. Click on a menu item to select it.

Menu items at the first level include an icon plus a text label beneath. Which options appear will vary depend on the user's level of access.

Once a first level function has been selected, the menu expands to display the second level options.

If these second level menus are connected to a third level menu, that is shown by an arrow to the left of the menu option. When the second level menu is selected the menu will expand and the arrow will point down.

This is also true when level three options are connected to a fourth level menu.

Home Page and Tool Bar

The UWITS Home Page shares notifications, announcements and schedules. Throughout UWITS, the Tool Bar offers information and many helpful options.

The UWITS environment and current version number will show to the left side. Production is not specifically labeled, but it will say "Training" or "UAT" when not Production.

Watch the center of the Tool Bar for the Generate Report, Document Management and Snapshot buttons and the action button (⋮). These are available on many screens throughout UWITS.

The **Generate Report** button creates a report showing the details of the current screen.

Document Storage is available on many screens throughout UWITS.

The **Snapshot** button opens a new window with a read-only copy of the current screen.

Hover over the **action button (⋮)** to show any available menu options.

If the user has added a photo then it will show here. If not then their initials will appear.

The current user's name and context (both agency name and facility name) show in the top right corner.

UWITS 22.2.0

Generate Report Documents (2) Snapshot

AS Andy Sachs Administrative Agency, Administrative Unit

Home Page

Agency

Group List

Clinical Dashboard

Client List

System Administration

Reports

May 9 Hello, Andy

Notices will appear on the user's Home page relative to permissions and access.

Logout should be used when exiting UWITS. Do not close the window.

Announcements

7/21/2021 9:58 am THIS IS NOT A PRODUCTION SITE Start: 7/1/2021 HIGH PRIORITY

Scheduler

Search Calendar + Edit/Add Schedule

Start Date 5/9/2022 End Date Refresh

You have no appointments.

Announcements appear in the middle of the Home Page.

The Navigation Pane can be used to navigate to different areas of the system.

Schedule for user (or multiple users) depending on the user's assigned permissions.

Client Header

The Client Headers identifies and shows helpful information about the client a user is working with.

The diagram illustrates the Client Header for two clients. The first client is CRUNCH, Horatio M. (Cap'n Crunch), with a Unique Client ID of H9C010101M, Date of Birth 1/1/2001, and Sex Male. The second client is RUNNER, Road, with a Unique Client ID of R9R010101M, Date of Birth 1/1/2001, and Gender Identity NON-BINARY. Callouts identify the following fields: Client photo (or initials), Client name, Client preferred name, Client age, Unique Client ID, Client Date of Birth, and Gender Identity. A note explains that if Gender Identity is blank, the client's sex at birth is shown and labeled Sex. If a Gender Identity has been selected, the client's Gender Identity is shown and labeled Gender Identity.

The Client Header collapses to a smaller version after scrolling down.

The collapsed Client Header for CRUNCH, Horatio M. (Cap'n Crunch) displays the following information: UCN H9C010101M, 21, and Male.

Navigation Buttons

These buttons allow the user to move through a particular UWITS module (such as the Client Admission).

The diagram illustrates the Navigation Buttons: Back, Next, Save, Save and Finish, and Cancel. The Back button takes the user to the previous screen. The Next button advances the user to the next screen in the module. The Save button saves the user's work, but the user remains on the same screen. The Save and Finish button saves the user's work and returns the user to the original screen. The Cancel button cancels the transaction and no work is saved. A note states that navigation buttons will be grayed out if not applicable.

Navigation Shortcuts

Tab key	Moves the user from field to field
Control (Ctrl) key	Holding down the Control key while selecting multiple options in mover boxes allows the user to select and move more than one selection in a mover box.
Shift key	Holding down the Shift key while selecting options in a mover box will allow the user to choose multiple sequential options.
Helpful Hints	Moving your mouse over a field will generate a helpful hint box providing additional information about the data field.

Understanding Fields in UWITS

When data is required to save, a yellow bar will be drawn at the left side of the field.

First Name

River

Billable



Yes



No

Living Arrangement

2-Private Residence - Independent

When data is required for completion, a striped yellow bar will be drawn at the left side of the field. Incomplete data will not be submitted to the State through the monthly process.

When data is not required, no bar will be drawn at the left side of the field.

Middle Name

S

Ethnicity

Not Hispanic or Latino

When the cursor is currently in a field, the field will be drawn in blue, including the bar to the left, if any.

Fields drawn in red indicate a validation error. A short description of the error will also be indicated nearby.

First Name

*Required to Save

When a field is grayed out it indicates that editing of that field is not allowed.

Signed By

Westergard, Cory, BA; Administrator

Signed On

2/16/2016 12:51 PM

Admission Type

Initial Admission

Initial Admission

Transfer/Change in Service

A drop down box is used where only one entry may be selected from a list of values.

Available Staff

Priestly, Miranda

Selected Staff

Charlton, Emily

Sachs, Andy

A mover box is used where more than one entry may be selected from a list of values. Some boxes may scroll.

Scrolling textboxes have gray bars drawn at the right side of the box. Drag the scroll bar down to view the text not shown on the screen.

Some scrolling textboxes also have gray bars drawn along the bottom of the box. Drag the scroll bar to the right to view the text not shown on the screen.

Follow-up Details

Scrolling textboxes are used to capture notes and descriptions. An example of a scrolling box, this field will accept at least 500 characters. Some scrolling text boxes have no character limits. An example of a scrolling textbox is a Comment field. There are many more examples throughout

Date fields include an icon to the right of the field. Click on the icon to select a date using the mouse.

Admission Date

5/9/2022



Admission Date

5/9/2022



S M T W T F S

May 2022 >

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Jun 2022 >

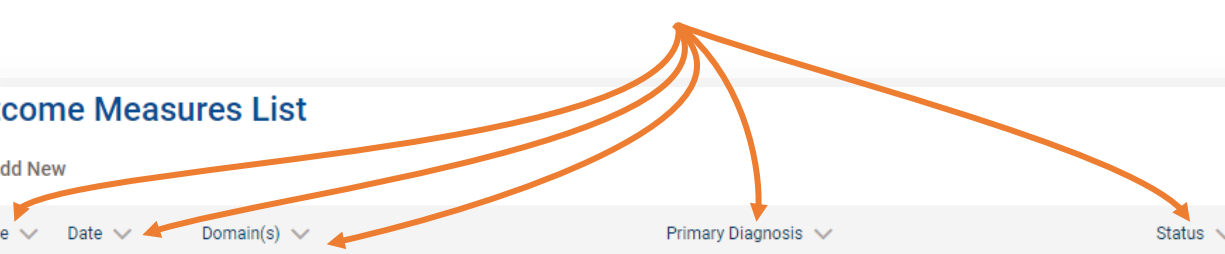
1 2 3 4

Tables

On a screen with a table, click on the label at the top of any column to sort the table by that column in ascending order. Click again to sort descending. Click again to remove the sort.

Outcome Measures List

+ Add New



Type ▾	Date ▾	Domain(s) ▾	Primary Diagnosis ▾	Status ▾
Initial	8/1/2013	Substance Use	Bipolar I Disorder, Most Recent Episode Mixed, Mild	Completed
Update	3/15/2015	Substance Use	Alcohol abuse, uncomplicated	Completed
Update	3/25/2015	Substance Use		Completed
Update	2/1/2014	Substance Use	Alcohol Intoxication Delirium	Completed
Update	7/1/2015	Mental Health	Personality Change Due to...[Indicate the General Medical Condition]	Completed

In Progress Activities

Incomplete activities show as **In Progress** in the **Activity List**. Address each of the items listed then recheck the **Activity List** to ensure that it has been completed.

	Outcome Measures - Client Status	5/25/2022	5/25/2022	Completed
	Outcome Measures - Client Status	6/14/2022	6/17/2022	In Progress (Details)
	Encounter Summary	6/17/2022	2/17/2022	Completed
	Diagnosis Summary	6/17/2022	2/17/2022	Not Applicable

Outcome Measures - Client Status Progress

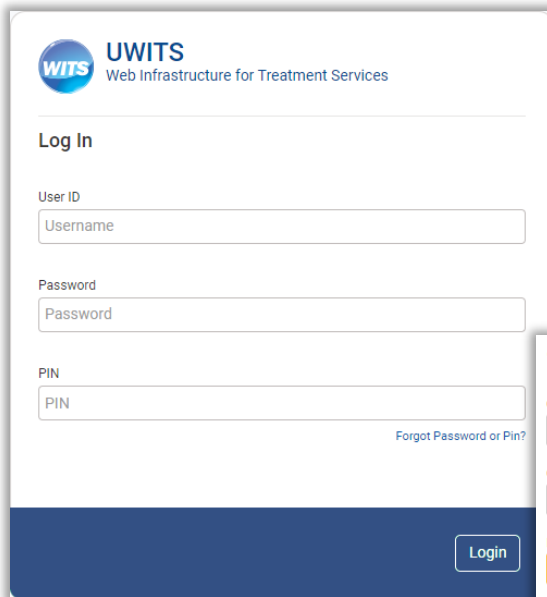
- # of Arrests in Past 30 Days is missing.

Changing a Password

There are two methods for changing a password.

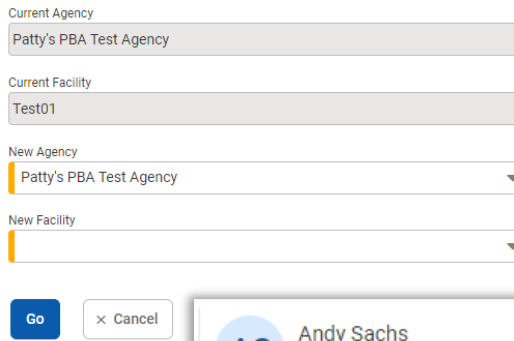
Method 1. Password Both Known and Not Expired

If the password is known and has not yet expired then start by logging in to UWITS.



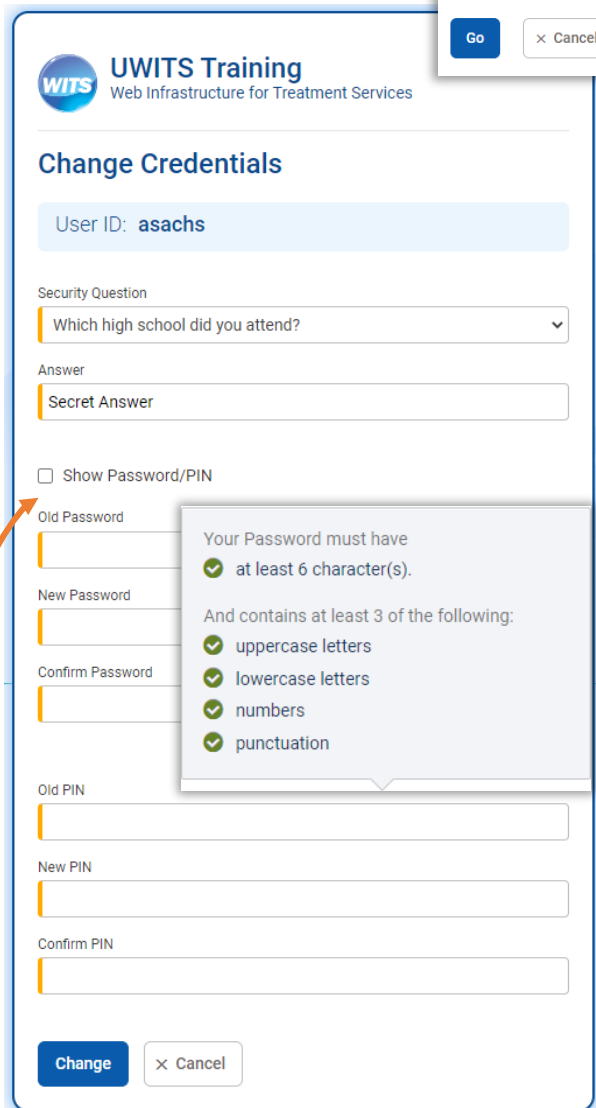
The 'Log In' form for UWITS (Web Infrastructure for Treatment Services) includes fields for 'User ID' (labeled 'Username'), 'Password', and 'PIN'. A 'Login' button is at the bottom right. A link for 'Forgot Password or Pin?' is located below the PIN field.

Change Facility



The 'Change Facility' form shows 'Current Agency' as 'Patty's PBA Test Agency' and 'Current Facility' as 'Test01'. It has dropdown menus for 'New Agency' (selected: 'Patty's PBA Test Agency') and 'New Facility'. 'Go' and 'Cancel' buttons are at the bottom.

Select a **Facility** then click on **Go**.



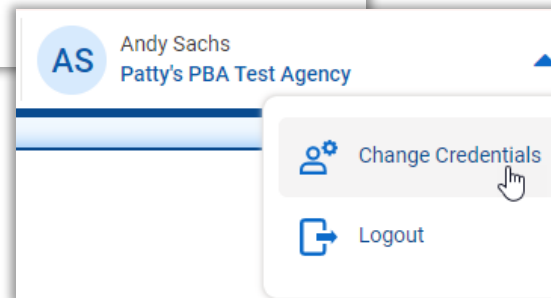
The 'Change Credentials' form for UWITS Training shows 'User ID: asachs'. It includes a 'Security Question' dropdown (selected: 'Which high school did you attend?') and an 'Answer' field (containing 'Secret Answer'). There is a checkbox for 'Show Password/PIN'. Below are fields for 'Old Password', 'New Password', 'Confirm Password', 'Old PIN', 'New PIN', and 'Confirm PIN'. A 'Change' button and a 'Cancel' button are at the bottom. A password requirements tooltip is visible over the password fields.

Your Password must have

- ✓ at least 6 character(s).

And contains at least 3 of the following:

- ✓ uppercase letters
- ✓ lowercase letters
- ✓ numbers
- ✓ punctuation



The user profile menu for 'Andy Sachs' at 'Patty's PBA Test Agency' shows a 'Change Credentials' option with a gear icon and a 'Logout' option with a door icon.

Select **Change Credentials** from the left menu.

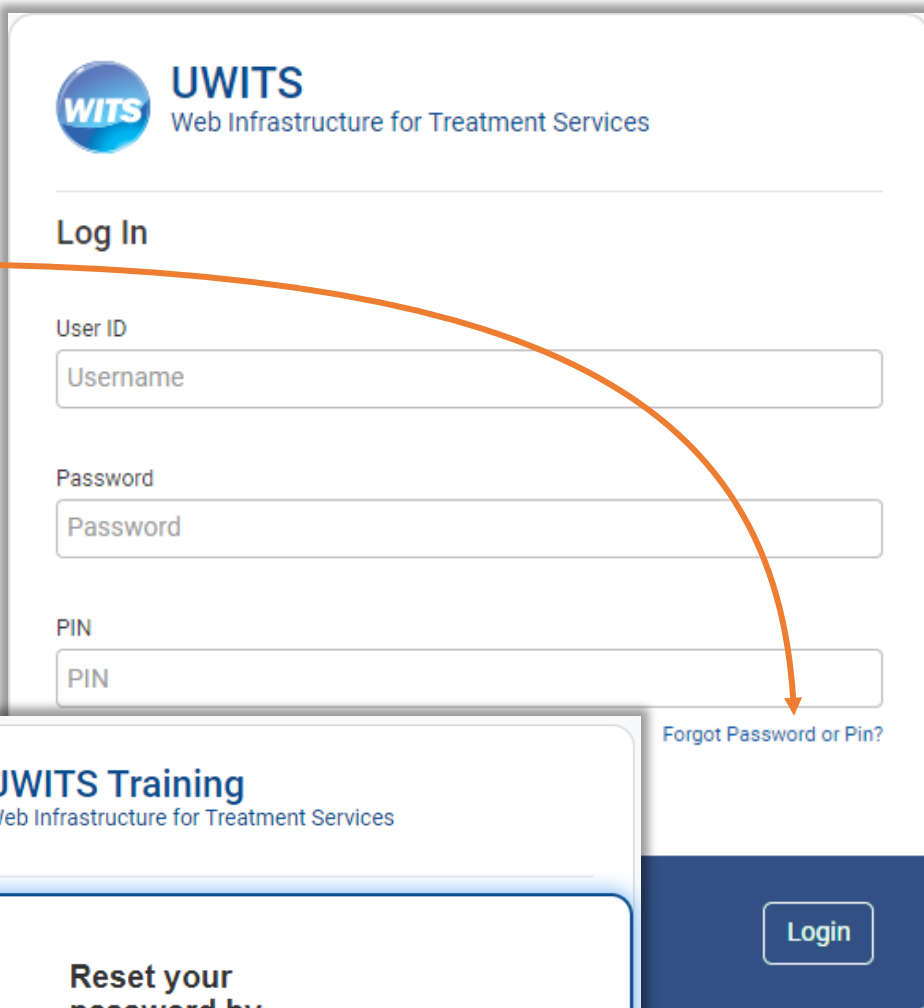
Select a **Security Question** and enter an **Answer**.

Enter a **Password** and then enter it again to confirm that it has been typed correctly. A box with password requirements will appear to guide your password selection.

You may click on the checkbox by **Show Password/PIN** to show the password as you type it.

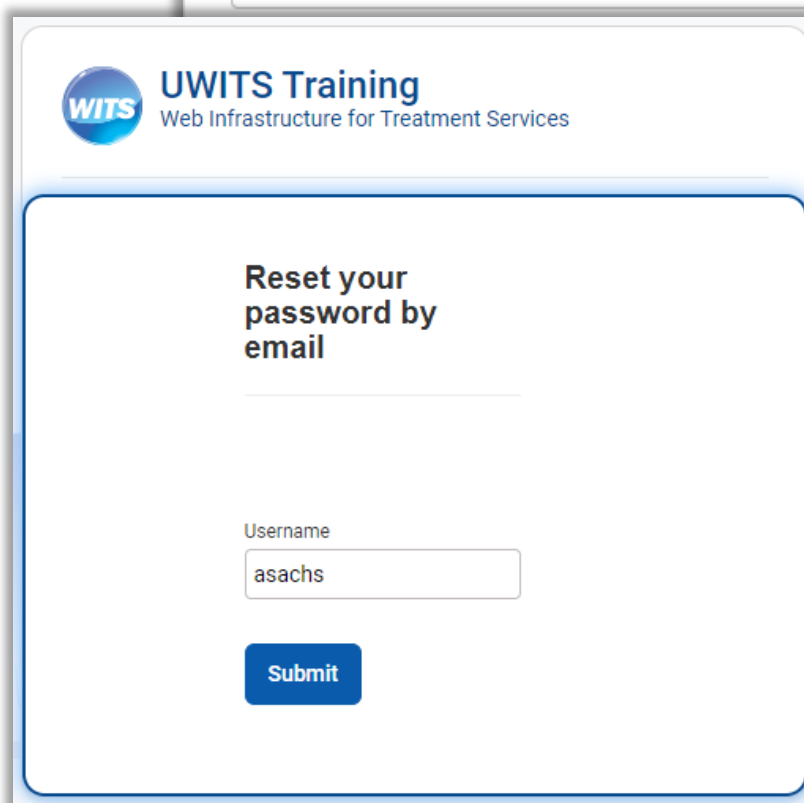
Method 2. Forgotten or Expired Password

If the password is not known or has expired then start by clicking on the **Forgot Password or Pin?** link at the **Log In** screen.



The image shows the 'UWITS Web Infrastructure for Treatment Services' Log In screen. It features three input fields: 'User ID' (containing 'Username'), 'Password' (containing 'Password'), and 'PIN' (containing 'PIN'). Below the PIN field is a link labeled 'Forgot Password or Pin?'. An orange arrow originates from the text 'Forgot Password or Pin?' in the instructions and points to this link. A blue 'Login' button is located at the bottom right of the screen.

At the next screen, labeled **Reset your password by email**, enter your **Username**. Take care to enter your username and not your email address.

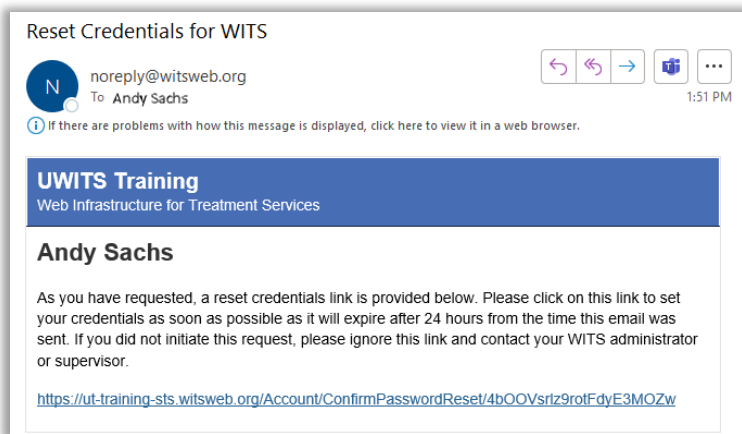


The image shows the 'UWITS Training Web Infrastructure for Treatment Services' screen titled 'Reset your password by email'. It has a single input field for 'Username' containing the text 'asachs'. Below the field is a blue 'Submit' button.

Note: If you have not yet setup your Security Question and Answer then you will receive an error message to that effect. If so, please contact your Agency Navigator for assistance.



The image shows an error message screen from 'UWITS Training Web Infrastructure for Treatment Services'. The username 'asachs' is displayed at the top. The message states: 'You have not set your Security Question/Answer and cannot proceed with your request. Please contact your UWITS Training administrator or supervisor.'



Check your email for an email with a link to reset your credentials.

Click the link then enter the **Answer** to the **Security Question** then click on the **Submit** button.

A screen titled "Enter your security answers to reset your password". It has a red warning: "Please note that answers are case sensitive. (For example, if your security question answer is Dog, then you will need to enter Dog rather than dog.)". Below this is a text input field with the label "What breed is your dog?". At the bottom is a blue "Submit" button.A screen titled "Change Credentials". It shows "User ID: asachs". The "Security Question" is "Which high school did you attend?". The "Answer" is "Secret Answer". There is a checkbox "Show Password/PIN" with an orange arrow pointing to it from the right. Below are fields for "Old Password", "New Password", "Confirm Password", "Old PIN", "New PIN", and "Confirm PIN". A pop-up box shows password requirements: "Your Password must have at least 6 character(s). And contains at least 3 of the following: uppercase letters, lowercase letters, numbers, punctuation". At the bottom are "Change" and "Cancel" buttons.

At the next screen, enter a **Password** and then enter it again to confirm that it has been typed correctly. A box with password requirements will appear to guide your password selection.

You may click on the checkbox by **Show Password/PIN** to show the password as you type it.

Getting Started with Multifactor Authentication

UWITS now displays a slightly different login screen. Instead of asking for a PIN, the screen says **TOTP**.

To login successfully, you will need a TOTP app.

To find one, search for “TOTP Authenticator” in your cell phone’s app store or in a web browser. Select and install an authenticator then proceed to the next step.

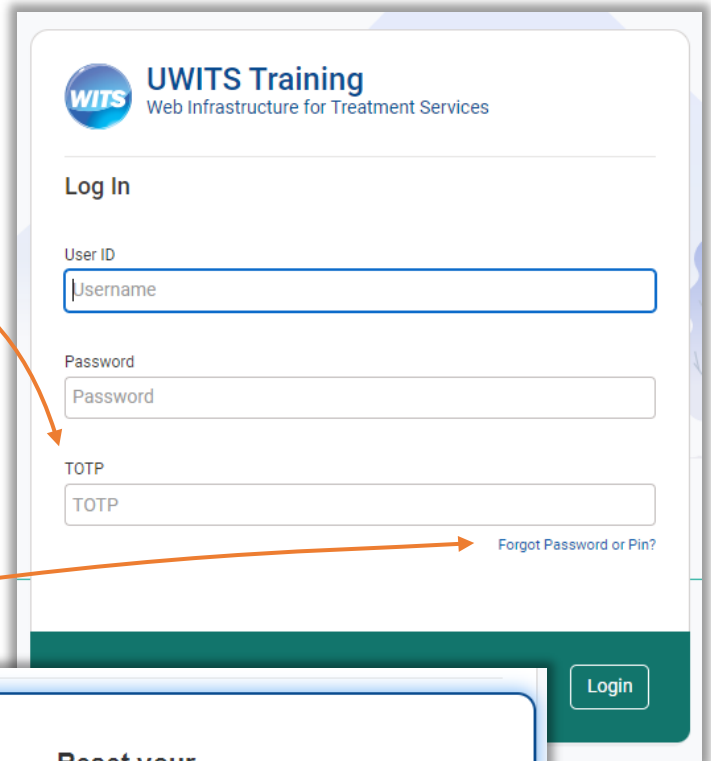
Please see your Navigator for assistance in selecting a TOTP Authenticator app.

Click on the **Forgot Password or Pin?** link.

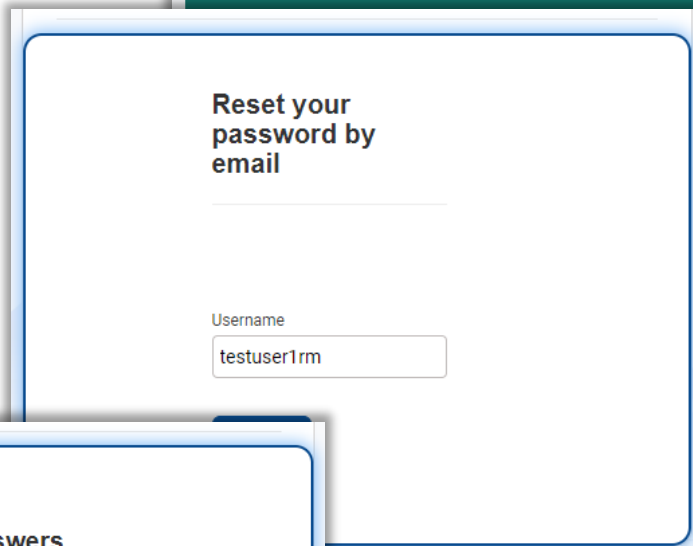
Enter your username and click on the **Submit** button.

Then answer the security question and click **Submit**.

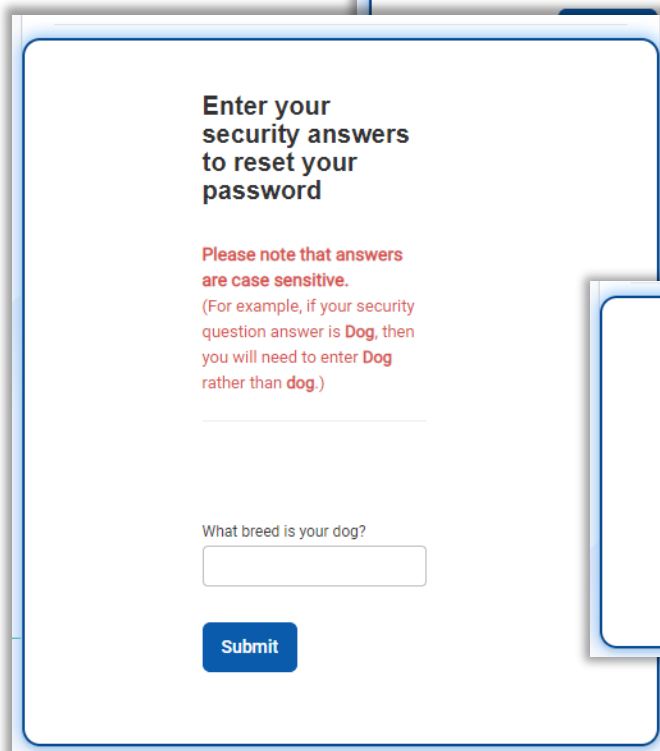
Now check your email.



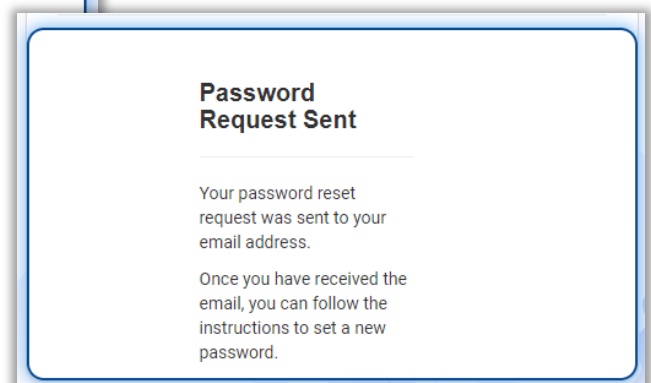
The login screen for UWITS Training (Web Infrastructure for Treatment Services) features a 'Log In' section with three input fields: 'User ID' (containing 'Username'), 'Password' (containing 'Password'), and 'TOTP' (containing 'TOTP'). A 'Forgot Password or Pin?' link is located to the right of the TOTP field. A green 'Login' button is at the bottom right. An orange arrow points from the 'TOTP' label in the text to the TOTP input field, and another orange arrow points from the 'Forgot Password or Pin?' link in the text to the corresponding link on the screen.



The 'Reset your password by email' screen has a 'Username' input field containing 'testuser1rm'. A blue 'Submit' button is at the bottom.



The 'Enter your security answers to reset your password' screen includes a red warning: 'Please note that answers are case sensitive. (For example, if your security question answer is Dog, then you will need to enter Dog rather than dog.)'. Below this is a text input field for the question 'What breed is your dog?'. A blue 'Submit' button is at the bottom.



The 'Password Request Sent' screen displays the message: 'Your password reset request was sent to your email address. Once you have received the email, you can follow the instructions to set a new password.'

Click on the link
in the email to
reset your
credentials.

Reset Credentials for WITS

noreply@witsweb.org
To [REDACTED]

Reply Reply All Forward

Fri 7/8/2022 12:07 PM

If there are problems with how this message is displayed, click here to view it in a web browser.

UWITS Training
Web Infrastructure for Treatment Services

Test 1 User

As you have requested, a reset credentials link is provided below. Please click on this link to set your credentials as soon as possible as it will expire after 24 hours from the time this email was sent. If you did not initiate this request, please ignore this email and contact your administrator or supervisor.

<https://ut-training-sts.witsweb.org/Account/ConfirmPasswordReset/qPaF>

Important: This email is intended for the above named only and may be confidential, proprietary, and/or legally privileged. If this email has come to you in error, you must take no action on it, nor may you copy or show it to anyone. Please contact the sender and delete the material from any computer.

Update your password then click save.

Now check
your email
again.

**UWITS Training
TOTP
Authentication
Reset Request
Sent**

Your TOTP Authentication reset request was sent to your email address.

Once you have received the email, you can follow the instructions to set-up TOTP Authentication.

Reset Credentials

Display Name
User, Test 1

Email
rmasters@slco.org

Security Question
What breed is your dog? ▾

Answer
Beagle

Password

Confirm Password

Save Cancel

☐ Show Password/Pin

Click on the link to
setup Multifactor
Authentication.

Reset TOTP for WITS

noreply@witsweb.org
To [REDACTED]

Reply Reply All Forward

Fri 7/8/2022 12:10 PM

If there are problems with how this message is displayed, click here to view it in a web browser.

UWITS Training
Web Infrastructure for Treatment Services

Test 1 User

As you have requested, a reset TOTP link is provided below. Please click on this link to set your TOTP as soon as possible as it will expire after 24 hours from the time this email was sent. If you did not initiate this request, please ignore this link and contact your WITS administrator or supervisor.

<https://ut-training-sts.witsweb.org/Account/CreateTotpSecretKey/qnrYPPkI>

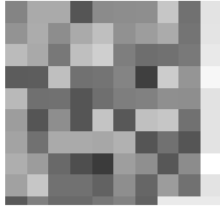
Important: This email is intended for the above named only and may be confidential, proprietary, and/or legally privileged. If this email has come to you in error, you must take no action on it, nor may you copy or show it to anyone. Please contact the sender and delete the material from any computer.

Use the QR Code (or the text code) on the next screen to setup your TOTP Authenticator app.

Then enter the six-digit code from your TOTP Authenticator app and click on the Submit button.

UWITS Training - Setup TOTP Authentication

Scan the barcode with the two-factor authentication app on your phone.



If you can't scan a barcode, enter the following text code instead on the two-factor authentication app on your phone.

QWERTYUIOP123ASDFGHJKL456ZXCVBNM789QWERTYUIOP012ASDF

Then the app will display a six-digit code to enter below.

Six-digit code is required

Submit

When your TOTP Authenticator app has been setup successfully, the UWITS screen will announce your success.

You may now login to UWITS using your chosen TOTP app.

Please see your Navigator for assistance in selecting a TOTP Authenticator app.

Success

You can now log in to **WITS**.