

Volunteer Orientation Presentation

Who We Are

Salt Lake County Animal Services is dedicated to providing consistent, reliable, and professional solutions for animal related issues. Our comprehensive animal care and control services include:

- 24/7 Field operations and enforcement
- Animal care and sheltering
- Pet Licensing
- Onsite veterinarians and clinic
- Pet adoptions and placement of animals with rescue groups
- Volunteer and foster programs
- Community education, media, and outreach events
- **Emergency planning**





What We Do

Here are some of our highest impact initiatives:

- Provide shelter for all types of lost and abandoned pets
- Offer pet adoptions, foster programs, and work with rescue organizations.
- Provide pet licensing and low cost spay/neuter and clinic services.
- Enforce animal-related city and county ordinances to the following areas: • Salt Lake County Metro Townships, Bluffdale, Holladay, Midvale,
- Millcreek, Murray and Salt Lake City.
- Investigate complaints of animal cruelty, abuse, and neglect
- Respond to emergencies involving injured or aggressive animals
- Offer humane education programs for schools and community groups **TNR and Community Cat Program**







Volunteer Opportunities

Here are a few examples of how you can get involved.

- Exercise and Dog Walking
- Enrichment and Training
- Socializing, Grooming, and Handling
- Special Events and Outreach
- Photography, Copy Writing
- Networking
- Cleaning
- Fundraising



Facilities Repairs and Improvement Projects

Presentations, Displays, and Office Projects

Volunteers Help at Adoption and Outreach Events

- Petapalooza
- **NKUT Super Adoption**
- **SPAYghetti and No Balls Gala**
- **Pool PAWties**
- **Yappy Hours**
- **Strutt your Mutt** And more!











Pictures Speak a Thousand Words

A good picture can make all the difference.

We need your help taking them.









TNR and Community Cats

Trap Neuter and Return -

A humane and non-lethal approach to long term community and feral cat population control.

Community Cats -

A free-roaming cat that is without discernible or microchip owner identification of any kind, and has been sterilized, vaccinated, and ear-tipped.









Low Cost Clinic Services **Offered to the Public**

- Spays and Neuters
- Microchips (free for county residents)
- Rabies and Annual Vaccinations
- Deworming
- Bloodwork
- Nail Trimming





Do's and Don'ts of Volunteering

- No participant in volunteer programs may represent the division to the electronic or print media, and must refer all inquiries from such media to the marketing and communication coordinator.
- No participant in any volunteer program may handle public funds.
- Volunteers may not invite or admit any person who is not a member of the staff or a volunteer into any area of the shelter not accessible to the general public without express permission of their supervisor.
- Volunteers are not able to bring friends, family members, or any other person who has not been through an orientation and one-on-one training to the shelter to volunteer.
- Unless specifically trained and authorized to provide requested information, volunteers shall refer all questions from the public to an appropriate member of the staff in order to avoid confusion and misinformation.
- Volunteers are to follow the policies and procedures taught to them in their one-on-one training at all times while volunteering at the shelter and outreach events.
- Volunteers are to follow the rules of the collar system on dogs.
- Volunteers are discouraged from engaging in arguments or in policy discussions with members of the public while serving or participating in division programs.
- Volunteers may not recommend to customers any service, product, or agency that may in any way demonstrate a bias for or against any service, product or agency.
- Any person who has not been an active volunteer for a period of 12 consecutive months must complete a review of the basic requirements of the orientation and complete such shadow assignments as the coordinator sees fit.
- Participation in any volunteer program is a privilege granted by Salt Lake County and by this division. Violation of these policies and procedures may result in immediate termination as a volunteer and, if necessary, legal action.



The Volunteer Program through Salt Lake County Animal Services is for training volunteers who want to give their time to help animals within our agency.

If you need to complete court-ordered community service hours, please contact animal@slco.org or call 385.468.7387. Community Service is not a part of the volunteer program. However, by completing your hours with us you will play a part in helping animals in our community! **Thank You!**



Thank you for watching the orientation:

Please download and fill out our <u>Interactive Questionnaire</u>. Send this to our volunteer coordinator (e-mail Animalvolunteer@slco.org or use the E-mail button on the questionnaire) and he will contact you to schedule a one-on- one training and tour.

NOTE: Training does NOT guarantee that you will become a volunteer with SLCO Animal Services. The Volunteer Coordinator has to agree that you are a good fit for the volunteer program once trained and that you are capable of handling animals within the shelter safely.

 Feel free to visit our website at: http://www.AdoptUtahPets.org/
Follow us on Facebook at: <u>https://www.facebook.com/slcoanimalservices</u>
We are excited to meet you!!



